1. Repaired access control, CCTV, electronic devices and electromechanical devices to maintain electronic security systems.
2. Operated power drills, wire strippers, pliers and wire connectors to properly install and repair electronic equipment.
3. Performed computer program entry to add closed-circuit television cameras, access control devices and intrusion alarm systems.
4. Interpreted blueprints, equipment specifications, schematic drawings and technical instructions regarding security systems and equipment.
5. Corrected common malfunctions to restore conformance of equipment, including [Type] and [Type] malfunctions.
6. Used hand-truck to transport electronic equipment weighing up to [Number] pounds from one location to another location.
7. Performed routine maintenance on security equipment by cleaning monitors and adjusting cameras for proper focus and depth of field.
8. Installed and serviced over [Number] residential and business commercial alarm systems per [Timeframe].
9. Adjusted voice and video configurations to minimize communication disruptions.
10. Submitted regular reports to [Job title] on service work performed, outstanding deficiencies and general system status.
11. Communicated effectively with customers, answering questions and concerns regarding systems.
12. Educated customers on preventive care and regular maintenance to prevent system malfunctions.
13. Translated technical terms into easy-to-understand language to explain operation of systems to customers.
14. Assisted with electrical installations, including lighting and smoke detectors.
15. Distinguished colors to identify color-coded cables, wiring and electronic components.
16. Responded to maintenance calls and troubleshot devices.
17. Read and understood product manuals and blueprints.
18. Fully installed fire alarms and various security devices.
19. Installed, tested and serviced alarm and associated systems for commercial and residential customers.
20. Demonstrated features and functionality of alarm systems to customers.